

Britt Anna Fagerheim
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EDUCATION

Utah State University Logan, UT	Master of Science, 2014 Instructional Technology and Learning Sciences
University of Washington Seattle, WA	Master's of Library and Information Science, 1998
Mount Holyoke College South Hadley, MA	Bachelor of Arts, <i>magna cum laude</i> , 1994 International Relations

PROFESSIONAL POSITIONS

Utah State University, University Libraries
Logan, UT

Department Head / Associate Dean of Public Services	2023 – present
Reference & Instruction Librarian	2018 – 2023
Interim Associate Dean of Public Services	2016 – 2018
Head of Reference & Instruction	2013 – 2016
Coordinator of Library Services for Distance Education	2009 – 2012
Reference & Instruction Librarian	2004 – 2009

Bill & Melinda Gates Foundation: U.S. Library Program
Seattle, WA

Curriculum Developer	2001 – 2003
Interim Manager of Training and Deployment Department	1999 – 2000
Intern Program Coordinator	1998 – 1999

SCHOLARSHIP

Peer Reviewed Articles

Lundstrom, K., Fagerheim, B., & Vangeem, S. (2021). Library teaching anxiety: Understanding and supporting a persistent issue in librarianship. *College & Research Libraries* 82(3), 389–409. <https://doi.org/10.5860/crl.82.3.389>

- Fagerheim, B., Davis, E., Lundstrom, K., & Cochran, D. (2017). Extending our reach: Automatic integration of course and subject guides. *Reference and User Services Quarterly* 56(3), 180–188. <https://doi.org/10.5860/rusq.56n3.180>
- Martin, P., & Fagerheim, B. (2016). Reaching beyond library employees: Assessing IT student workers. *Journal of Library Administration* 56(8), 913–923. <https://doi.org/10.1080/01930826.2016.1232939>
- Davis, E., Cochran, D., Fagerheim, B., & Thoms, B. (2016). Enhancing teaching & learning: Libraries and open educational resources in the classroom. *Public Services Quarterly* 12(1), 22–35. <https://doi.org/10.1080/15228959.2015.1108893>
- Holliday, W., Dance, B., Davis, E., Fagerheim, B., Hedrich, A., Lundstrom, K., & Martin, P. (2015). An information literacy snapshot: Authentic assessment across the curriculum. *College and Research Libraries* 76(2), 170–187. <https://doi.org/10.5860/crl.76.2.170>
- Lundstrom, K., Fagerheim, B., & Benson, E. (2014). Librarians and instructors developing student learning outcomes: Using frameworks to lead the process. *Reference Services Review* 42(3), 484–498. <https://doi.org/10.1108/RSR-04-2014-0007>
- Holt, E., Fagerheim, B., & Durham, S. (2014). Online plagiarism training falls short in biology classrooms. *CBE--Life Sciences Education* 13(1): 83–89. <https://doi.org/10.1187/cbe.13-08-0146>
- Fagerheim, B., & Shrode, F. (2009). Information literacy rubrics within the disciplines. *Communications in Information Literacy*, 3(2): 158–170. <https://doi.org/10.15760/comminfolit.2010.3.2.78>
- Scott, J., Blaszczynski, C., Green, D. J., & Fagerheim, B. (2008). Vital business educators' perceptions about the relative usefulness of business education-related periodicals. *Delta Pi Epsilon Journal*, 50(1), 4–17.
- Holliday, W., Ericksen, S., Fagerheim, B., Morrison, R., & Shrode, F. G. (2007). Instruction in a virtual environment: Assessing the needs for an online tutorial. *The Reference Librarian* 46(95/96), 187–211. https://doi.org/10.1300/J120v46n95_12
- Holliday, W., & Fagerheim, B. (2006). Integrating information literacy with a sequenced English composition curriculum. *portal: Libraries and the Academy*, 6(2), 169–184. <https://doi.org/10.1353/pla.2006.0023>
- Fagerheim, B., & Weingart, S.J. (2005). Using focus groups to assess student needs. *Library Review*, 54(9), 524–530. <https://doi.org/10.1108/00242530510629542>

Book Chapters and Proceedings

Lundstrom, K. & Fagerheim, B. (2023). *How we support teachers: Mitigating anxiety and building community*. In: Association of College & Research Libraries 2023 conference proceedings.

Diekema, A. D., Hopkins, E. S., Patterson, B., Schvaneveldt, N. & Fagerheim, B. (forthcoming). Hearing from Working Nurses: Incorporating Real-World Knowledge Practices into the ACRL Framework. In M. Willey & S. Libson (Eds.), *Teaching information literacy by discipline: Using and creating adaptations of the framework*. Association of College and Research Libraries.

Fagerheim, B. (2013). Library services for online students. In K. Grant-Davie & K. Cargile Cook (Eds). *Online Education 2.0: Evolving, Adapting, and Reinventing Online Technical Communication*. New York: Baywood.

Fagerheim, B. (2013). Utah State University integration of reference and instruction. In R. M. Cordell (Ed). *Library Reference Services and Information Literacy: Models for Academic Institutions*. Hershey, PA: IGI Global. <https://doi.org/10.4018/978-1-4666-4241-6>

Non-Peer Reviewed Articles

Cannady, R., Fagerheim, B., Filar-Williams, B., and Steiner, H. (2013). Diving into distance learning librarianship: Tips and advice for new and seasoned professionals. *College & Research Libraries News* 74(5), 254-261. <https://doi.org/10.5860/crln.74.5.8948>

Fagerheim, B. (2007). Taking the sting out of tax season: A Reference Department/School of Accountancy collaboration. *College & Research Libraries News*, 68(3), 151-153. <https://doi.org/10.5860/crln.68.3.7764>

Scholarly Presentations & Posters

International/National Presentations

Fagerheim, B., Filar-Williams, B., & Johnson, K. (2023, June). *Building and Sustaining a Grass-Roots Community of Practice for Middle Managers*. [Lightning Talk]. Online Conference on Academic Library Management.

Lundstrom, K. & Fagerheim, B. (2023, March). *How we support teachers: mitigating anxiety and building community* [Paper presentation]. Association of College & Research Libraries (ACRL) National Conference, Pittsburgh, PA.

Lundstrom, K., & Fagerheim, B. (2020, May). *Why is my heart beating so fast? Librarian experiences with teaching anxiety* [Conference presentation]. LOEX Online Conference. https://digitalcommons.usu.edu/lib_present/210

Sundt, A., & Fagerheim, B. (2017, April). *Digital Strategies for Personalizing the Book-a-Librarian Process* [Conference presentation]. Designing for Digital Conference, Austin, TX. https://digitalcommons.usu.edu/lib_present/100/

Thoms, B., & Fagerheim, B. (2016, May). *Connecting libraries to the curriculum with Omeka* [Conference presentation]. Workshop for Instruction in Library Use (WILU) Annual Conference. Vancouver, British Columbia.

Sundt, A., & Fagerheim, B. (2016, April). *Your librarian: Breaking down the barriers between students and subject librarians with emotional design techniques* [Conference presentation]. Designing for Digital Conference, Austin, TX. https://digitalcommons.usu.edu/lib_present/101/

Davis, E., Fagerheim, B., & Lundstrom, K. (2015, November). *Making LibGuides work harder: Automatic LibGuide integration in a learning management system* [Conference presentation]. Library and Information Technology Association (LITA) National Forum, Minneapolis, MN.

Cannady, R., Fagerheim, B., Filar-Williams, B., and Steiner, H. (2012, June). *Diving in as a new distance education librarian* [Panel Presentation]. American Library Association (ALA) Annual Conference, Anaheim, CA.

Fagerheim, B. (2010, April). *PRIMO: Peer Reviewed Instructional Materials Online* [Invited Presentation]. VIII CRAI Conference, Alicante, Spain.

Fagerheim, B. (2007, November). *Open access: The promise of the future?* [Panel Presentation]. National Communication Association Annual Conference, Chicago, IL.

Scott, J. C., Blaszczyński, C., Green, D. J., & Fagerheim, B. (2006, November). *Accessing the vanishing business education literature* [Paper presentation]. DPE Business Education National Research Conference, Minneapolis, MN.

Regional/State Presentations

Lundstrom, K. & Fagerheim B. (2022, May). *To be or not to be: A formalized systematic review service* [Workshop Presentation]. Online Evidence Synthesis Symposium.

Lundstrom, K., & Fagerheim, B. (2021, May). *Coping with teaching anxiety* [Invited presentation]. Texas Library Association Online Annual Conference.

- Lake, E. & Fagerheim, B. (2017, September). *Beyond an apple a day: Providing consumer health information at your library* [Workshop presentation]. Utah Library Association Fall Workshop, Park City, UT
- Cummings, R., Smart, E., Thoms, B., & Fagerheim B. (2015, May). *Research data management* [Conference presentation]. Utah Library Association Annual Conference, St. George, UT.
- Davis, E., Fagerheim B., & Lundstrom, K. (2015, May). *What we learned from the Air Force and a couple bakeries: A new and improved instruction website* [Conference presentation]. Utah Library Association Annual Conference, St. George, UT.
- Anderson, A., Fagerheim, B., & Morris, E. (2015, May). *Libraries on the move: Becoming a better customer-focused library* [Conference presentation]. Utah Library Association Annual Conference, St. George, UT.
- Duncan, J., Fagerheim B., & Kim, H. (2012, May). *Informing innovation on campus and at a distance* [Conference presentation]. Utah Library Association Annual Conference, Salt Lake City, UT.
- Julian, S. & Fagerheim B. (2011, May). *Changing learning styles and the learning cycle* [Conference presentation]. Utah Library Association Annual Conference, Layton, UT.
- Kochan, C., Duncan, J., & Fagerheim, B. (2010, September). *Piloting Purchase on Demand: Collection Development Through Interlibrary Loan*. Northwest Interlibrary Loan Conference, Portland, OR. https://digitalcommons.usu.edu/lib_present/21/
- Davis, E., Fagerheim, B., Holliday, W., Nordgren, C., Shrode, F. (2008, May). *LibGuides: Library 2.0 solutions to course and subject guides* [Conference presentation]. Mountain Plains Library Association/ Utah Library Association Joint Conference, Salt Lake City, UT.
- Camacho, L., Fagerheim, B., Hahn, E. and Spackman, A. (2007, May). *Helping Utah businesses serve the Latino community* [Conference presentation]. Utah Library Association Annual Conference, Provo, UT.
- Fagerheim, B. & Hahn, E. (2007, May). *Locating information on private and local companies* [Conference presentation]. Utah Library Association Annual Conference, Provo, UT.
- Belliston, J., Fagerheim, B., Schow, L., & Skousen, D. (2006, May). *How do you say what you want to say?* [Conference presentation]. Utah Library Association Annual Conference, St. George, UT.
- Fagerheim, B. & Camacho, L. (2006, May). *The world of business statistics* [Conference presentation]. Utah Library Association Annual Conference, St. George, UT.

Holliday, W., Fagerheim, B., & Morrison, R. (2005, May). *Can we tell a difference? Large and small-scale instruction assessment in a Utah academic library* [Conference presentation]. Utah Library Association Annual Conference, Ogden, UT.

University Presentations

Lundstrom, K. & Fagerheim, B. (2019, March). *Refreshing the way we view research skills: Moving beyond finding and citing* [Conference presentation]. Teaching for Learning Conference, Logan, UT.

Gelfand, L. & Fagerheim, B. (2018, April). *Navigating a rough and tumble information landscape* [Workshop presentation]. Regional Campus Faculty Workshop, Price, UT.

Slocum, T., & Fagerheim, B. (2017, August). *Facticity in the classroom* [Conference presentation]. Empowering Teaching Excellence Conference, Logan, UT.

Poster Presentations

Lundstrom, K., & Fagerheim, B. (2020, October). *Learning analytics with library instruction data and student data* [Poster]. Library Assessment Online Conference.

https://digitalcommons.usu.edu/lib_present/211

Fagerheim, B. (2019, April). *Facticity, or Critical Thought in Contentious Times: A library/university partnership* [Poster]. ACRL National Conference, Cleveland, OH.

https://digitalcommons.usu.edu/lib_present/208

Martin, P., & Fagerheim, B. (2015, March). *Empowering student workers: Whether they're yours or not* [Poster]. ACRL National Conference, Portland, OR.

https://digitalcommons.usu.edu/lib_present/209

Holliday, W., Dance, B., Davis, E., Fagerheim, B., Hedrich, A., Lundstrom, K., & Martin, P. (2013, April). *An information literacy snapshot: Results of a large-scale rubric-based assessment project* [Poster]. ACRL National Conference, Indianapolis, IN.

Fagerheim, B. (2007, June). *Information literacy rubrics in the disciplines* [Poster]. EBSS Research Forum, ALA Annual Conference, Washington, DC.

Holliday, W., & Fagerheim, B. (2005, April). *Designing and implementing a sequenced Information literacy program* [Poster]. ACRL National Conference, Minneapolis, MN.

SERVICE

Professional Service

Utah Society of Health Sciences Librarians
Member (2017 – present)

American Library Association
Sustainability Round Table
Membership Committee
Chair (2020 – 2022)
Steering Committee
Member (2020 – 2022)
Government Documents Round Table
Membership Committee
Member (2007 – 2009)

Medical Library Association
Consumer Health Librarian of the Year Award Jury
Member (2018 – 2019)

Association of College and Research Libraries
Science and Technology Section
Government Information Committee
Co-Chair (2018 – 2020)
Member (2018 – 2021)
University Libraries Section
Technology in University Libraries Committee
Member (2012 – 2016)
Conference Program Planning Committee
Member (2013 – 2014)
Instruction Section
PRIMO Database Task Force
Chair (2012 – 2014)
Member (2011 – 2014)
Management and Leadership Committee
Member (2010 – 2012)
Peer-Reviewed Instructional Materials Online Committee (PRIMO)
Co-Chair (2007 – 2009)
Member (2005 – 2009)
Distance Learning Section
Web Committee

Member (2011 – 2013)
Conference Program Planning Committee
Member (2012 – 2013)
Bibliography Committee
Co-Chair (2010 – 2011)

Greater Western Library Alliance
Student Learning Outcomes Task Force
Member (2014 – 2016)

Utah Library Association
New Perspectives Round Table
Chair (2013 – 2014)
Member (2012 – 2014)
Business Round Table
Chair (2006 – 2007)
Academic Library Section
Vice-Chair (2005 – 2006)

University Service

Faculty Senate

Educational Policies Committee
Member (2022 – present)
Faculty Senator (2014 – 2017, 2018 – 2021)
Faculty Senate Executive Committee
Member (2015 – 2016, 2020 – 2021)
Faculty Evaluation Committee
Chair (2021)
Member (2018 – 2021)
Professional Responsibilities and Procedures Committee
Chair (2007 – 2008, 2018 – 2019)
Member (2005 – 2008, 2018 – 2021)
Faculty Diversity, Development and Equity Committee
Chair (2014 – 2015)
Member (2014 – 2017)
Academic Freedom and Tenure Committee
Member (2010 – 2013)

Equity Hearing Council

Member (2020 - 2023)

Affordable Learning Resources Committee

Member (2020 – present)
Chair (2020 – 2021)

Thesis Committee for Jennifer Hansen, Instructional Technology and Learning Sciences
Member (2017)
University Department Heads Executive Council
Member (2016 – 2017)
University Graduate Council
Member (2016 – 2017)
University Assessment Coordinating Council
Member (2016)
Undergraduate Research & Creative Opportunities Grant Program
Reviewer (2010)
Women and Gender Studies Program Steering Committee
Member (2008 – 2010)

Library Service

Evidence Synthesis Community of Practice/Planning Group
Member (2021-2023)
Collections Committee
Member (2019 – 2023)
Member (2015 – 2017), Collection Development Advisory Committee
Assessment Advisory Team
Member (2022 – present)
Chair (2016 – 2017), Library Assessment Committee
Library Spaces Committee
Member (2019 – 2020)
Chair (2016 – 2017)
Referrals Task Force
Chair (2019)
Subject Librarian Advisory Committee
Chair (2016 – 2017)
Member (2010 – 2018)
Discovery Access Committee
Chair (2016 – 2017)
Member (2014 – 2017)
Web Advisory Committee
Member (2013 – 2017)
Data Steering Committee
Member (2014 – 2015)
Technology and Information Infrastructure Transition Team
Member (2013)
Information Infrastructure Task Force
Chair (2013)

Copyright Committee

Member (2009 – 2013)

Digital Library Advisory Committee

Member (2005 – 2010)

Library Merit Pay Committee

Member (2006)

Information Commons Organizing Committee

Chair (2004 – 2005)

Search Committees

Outreach & Statewide Services Librarian at USU Eastern, Chair (2021)

Library Instruction Assistant, Chair (2021)

Online Learning Librarian Search Committee, Member (2020)

First Year Experience Librarian, Member (2019)

Reference & Instruction Librarian, Member (2016)

Online Instruction Librarian, Chair (2016)

Dean of Libraries, Member (2015)

Digital Scholarship Librarian, Member (2015)

Computer Technician II, Member (2015)

Web Services Librarian, Chair (2014)

Electronic Collections Librarian, Member (2014)

Reference & Instruction Librarian, Chair (2013)

Electronic Collections Librarian, Chair (2012)

Digital Services Librarian, Chair (2011)

Scholarly Communication & IR Librarian, Member (2010)

Electronic Resources Librarian, Member (2009)

Instructional Designer in Faculty Assistance Center for Teaching, Member (2008)

Reference & Instruction Librarian, Member (2006)

AWARDS / PROFESSIONAL DEVELOPMENT

Top 20 Instruction Articles of the Year Publication Award, ALA Library Instruction Round Table:

- An Information literacy Snapshot: Authentic assessment across the curriculum, 2015
- Librarians and instructors developing student learning outcomes: Using frameworks to lead the process, 2014
- Integrating information literacy with a sequenced English composition curriculum, 2006

Accepted to the ACRL Immersion Program, Assessment Track (2012)

Accepted to the Leadership Institute of the Mountain Plains Library Association (2005)

Library Faculty Member of the Year, USU Libraries, Utah State University (2007)